



VILLAGE OF  
**Hamilton**  
*New York*

3 Broad Street, P.O. Box 119  
Hamilton, NY 13346  
Telephone: 315-824-1111  
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## Municipal Utilities Commission

### Report a Gas Emergency

If you smell gas anywhere, including in your home, go outside and call **911** or **1-888-824-1100** immediately.

As every report of a gas leak is a potentially hazardous situation, we recommend you **evacuate the premises** along with any family members and pets and wait for our technician to arrive.

**DO NOT** under any circumstances:

- Touch any electrical or light switches, doorbells, phones, or anything that could cause a spark such as any appliances or thermostats.
- Turn any electrical equipment on or off.
- Pull plugs from outlets.
- Smoke or light matches.

We consider any of the below a gas emergency:

- You smell gas or suspect a gas leak. **Natural Gas smells like rotten eggs.**
- There is an abnormally high or low flame or no gas in all your gas appliances.
- Gas to an appliance or heating unit cannot be shut off.
- There is a continuous flow of water leaking from your gas heating unit or water heater.
- Gas pipes are making unusual noises like roaring, hissing, or whistling.
- You notice dead vegetation that does not have a cause to be there.
- You see a white cloud, mist, fog, or bubbles in standing water.
- There is an odor other than natural gas that is irritating to your eyes, nose and/or throat or someone is exhibiting symptoms of carbon monoxide exposure such as headache, nausea, lethargy, disorientation, and combativeness.

Do not assume that someone else has already reported the emergency.

**Help us keep your community safe!**